

The National portal uslugi.gov.mk is easy to use



only for a particular target group – the younger generations, and those with better digital skills



ICEDA:

*While the interviewed CSOs recognize the ease of use of the portal, they acknowledge that the portal is easy to use for a specific target group, mostly younger population and those with better digital skills.
(National portal for e-services <https://uslugi.gov.mk/>)*



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